

Online scams are evolving at an alarming rate. Cybercriminals are becoming more sophisticated, using advanced techniques to deceive even the most vigilant users. From phishing emails to SIM swapping and phone spoofing, the tactics employed by scammers are constantly changing. Staying informed about these threats is your first line of defense.

#### Why This Guide Matters

This guide is not just a collection of tips; it's a comprehensive resource tailored to help you recognize, understand, and combat the top five scams of 2024. We've distilled complex cybersecurity concepts into actionable advice that you can implement right away. Our goal is to transform you from a potential victim into a cybersecurity champion.

#### What You'll Learn

- **The Top 5 Scams of 2024**: A detailed breakdown of the most common and dangerous scams currently circulating online.
- How to Spot a Scam: Key indicators and red flags that can help you identify fraudulent activity before it affects you.
- **Protective Measures**: Practical steps and tools you can use to secure your personal information and devices.
- **Recovery Strategies**: What to do if you fall victim to a scam, including how to report it and mitigate the damage.
- **Empowerment Through Knowledge**: By the end of this guide, you'll have a solid understanding of cybersecurity principles and the confidence to protect yourself and your loved ones.

#### Let's Get Started

Ready to become a cybersecurity champion? Let's dive into the world of online protection. Remember, knowledge is your most powerful weapon against scams. With Shield and Fortify by your side, you can navigate the digital landscape with confidence and peace of mind.

Turn the page to uncover the first scam you need to be aware of in 2024 and how to shield yourself from it.



## **Investment Scams**

#### Overview

You've probably heard the stories – people losing their life savings to some too-good-to-betrue deal. It's not just the stuff of movies; it happens to real people every day. Here's the lowdown on how these scams work and how you can avoid getting ripped off.

#### How Investment Scams Work

Investment scams come in all shapes and sizes. Some are as old as time, while others are new and tech-savvy. Here are the big three you should know about:

#### Ponzi Schemes

- How it works: This is the classic scam. Someone promises you huge returns, but they're just using money from new investors to pay off earlier ones. Eventually, it all collapses.
- **Red flags:** If you're seeing consistent high returns no matter what the market's doing, or if the strategy seems super complicated and secretive, run the other way.

#### Fake Investment Platforms

- **How it works:** Scammers set up slick-looking websites or apps that look just like real investment platforms. You put your money in, and poof, it's gone.
- **Red flags:** Look out for high-pressure sales tactics, operators who can't prove their credentials, and platforms that aren't regulated.

#### Fraudulent ICOs

- **How it works:** With the rise of cryptocurrency, scammers have found a new playground. They'll hype up a new coin or blockchain project, take your money, and disappear.
- **Red flags:** Be suspicious of whitepapers that are unclear or plagiarized, team members who stay anonymous, and promises that sound like they're straight out of a sci-fi movie.

#### **Real-World Example**

I responded to an ad on Instagram that brought me to a WhatsApp group. There's lots of other numbers in the group and there's lots that keep getting added every day. They're recruiting for what they call a market maker plan. Where you dump a bunch of stuff into a stock to inflate the price then at coordinated times sell it off.

I'm worried this might be a pumping I'm worried this might be a pump and dump. They're supposed to reveal the big stock. We're all going to invest in beginning of next week.

The leader is clamming to be Carl Roberts. I looked up the name and if he's as rich as he says he is, I don't understand why he be doing a pump up on WhatsApp?

They haven't asked for any money, they just say they're going to ask for 10% of the profits we make from the market maker plan. They're saying they expect 100 to 300% and the my alarm bells are going off a little bit because it just doesn't seem to add up. Whole thing takes place over the next 2 to 4 weeks.

They're also posting a post asking for votes for some global trader popularity contest and promised to share some of the rewards with the group. But there's no link to vote, no name of the contest, etc

#### Signs to Watch Out For

- Unrealistic Returns: If someone's promising you the moon, they're probably full of it. No investment is a sure thing. The old saying "If it sounds too good to be true, it probably is" rings especially true in the world of investments. Scammers prey on your desire for quick and easy returns, but the reality is that all investments carry some risk. Always question high returns with little or no risk.
- **Pressure to Invest Quickly:** Scammers often create a sense of urgency to prevent you from conducting thorough research.
- Lack of Transparency: If the investment details are vague or the strategy is too complex to understand, it's a red flag.
- **Unregistered Investments:** Check if the investment is registered with financial regulatory authorities.



#### How to Protect Yourself

- **Do Your Research:** Google is your friend. Look up the investment and the people behind it. Check reviews, news articles, and regulatory bodies.
- Understand the Investment: If you can't explain how it works to a friend, don't invest in it.
- Avoid High-Pressure Sales Tactics: Take your time. If it's a good deal today, it'll be a good deal tomorrow.
- **Consult a Financial Advisor:** Got a trusted financial advisor? Great. If not, find one. They can help you navigate the murky waters of investing.

Investment scams can be a nightmare, but you don't have to fall for them. Stay informed, stay skeptical, and don't be afraid to ask questions. If it seems too good to be true, it probably is. Protect yourself by doing your homework and seeking advice from trusted professionals.



## Sim Swap

SIM swap scams are one of the fastest-growing threats in cybercrime, and they're seriously scary. These scams target your mobile phone number, aiming to hijack your phone's SIM card. Once scammers have control, they can intercept your calls and texts, including those crucial two-factor authentication (2FA) codes, to break into your online accounts and access your personal info. Here's the lowdown on how to stay safe.

#### How SIM Swap Scams Work

- 1. **Gathering Information:** Scammers first gather personal details about you, like your name, phone number, address, and mobile carrier info. They often get this data through phishing emails, social engineering, or data breaches.
- 2. **Contacting Your Carrier:** Armed with your details, the scammer contacts your mobile carrier, pretending to be you. They convince the carrier to transfer your phone number to a new SIM card they control.
- 3. **Gaining Access:** Once the transfer is complete, the scammer starts receiving all your calls and texts. They use this to reset passwords and access your online accounts, from email to banking to social media.

The other night, my phone had no service connection for about two hours. I got on my laptop and chatted with a phone representative for about an hour before my service suddenly came back. I chalked it up to a fluke incident, and disconnected from the chat. Then I started getting notifications.

My email had been accessed from an unfamiliar device. My H&R Block password had been changed. I checked my bank accounts on a hunch, and both showed \$0 amounts. Each had the entire balance transferred through a Spin transaction. I called Visa to report fraud and freeze my card. I called H&R Block to report the fraud. I put a freeze on my credit.

The next morning I went to my bank to report the fraud as soon as they opened. The transaction was still pending. I explained the situation, and they said they'd look into it. I filed a police report as well. The next day they say that my online account was accessed, and that since the scammer knew my login, it was an authorized transaction. They said there was nothing they could do to get my money back.

#### Signs to Watch Out For

- **Sudden Loss of Service:** If your phone suddenly stops working and shows messages like "No Service," it could mean your number has been hijacked.
- **Unusual Account Activity:** Watch for unexpected login attempts or password reset notifications on your online accounts.
- Unauthorized Transactions: Keep an eye on your bank and credit card statements for any suspicious charges.



#### How to Protect Yourself

- Choose 2FA apps like Google Authenticator or Authy instead of SMS-based 2FA: These apps offer better security and don't depend on your phone number, making them less vulnerable to attacks.
- **Consider using hardware tokens like YubiKey for two-factor authentication:** These physical devices provide an extra layer of security that isn't tied to your phone number, making it significantly harder for attackers to compromise your accounts.
- Set Up a PIN with Your Carrier: Contact your mobile carrier to set up a PIN or password on your account. This adds an extra layer of security and makes it harder for scammers to impersonate you.
- **Be Cautious with Personal Information:** Limit how much personal info you share online and be wary of phishing attempts. Scammers use this info to pretend to be you.
- **Monitor Your Accounts:** Regularly check your phone, email, and financial accounts for any unusual activity. Early detection can help prevent further damage.

### What to Do If You're a Victim

- **Contact Your Carrier Immediately:** Let them know about the unauthorized SIM swap and ask them to reverse the changes.
- **Secure Your Accounts:** Change passwords for all your important accounts and enable 2FA where possible.
- Notify Your Bank and Credit Card Companies: Inform them about the scam so they can monitor your accounts for fraudulent activity.
- **Report the Incident:** File a report with local law enforcement and report the scam to the Federal Trade Commission (FTC).

SIM swap scams are a serious threat, but staying vigilant and taking proactive steps can significantly reduce your risk. Remember, the key to staying safe is staying informed and prepared.



# Pig Butchering (Romance Scams)

Ever heard of "pig butchering" scams? Yeah, it sounds strange, but it's a sneaky kind of financial fraud where scammers "fatten up" their victims with trust and sweet talk before they take everything. Here's the deal on how these scams work and how to protect yourself.

#### How Pig Butchering Scams Work

1. **Initial Contact:** Scammers often start by reaching out on social media, dating apps, or messaging platforms, pretending to be someone else. They might act like a potential romantic partner, a new friend, or offer a business opportunity.

- 2. **Building Trust:** Over weeks or even months, the scammer builds a relationship with you. They share personal stories, show interest in your life, and slowly introduce the idea of investment opportunities, making it seem genuine.
- 3. **Introducing Investment:** Once they have your trust, they pitch an "investment opportunity." This often involves cryptocurrency, forex trading, or other high-risk investments, claiming they have insider knowledge or a foolproof way to make big returns.
- 4. **Gaining Initial Investment:** You're persuaded to start small. These initial investments might show quick, impressive returns, which are fake, to get you hooked.
- 5. **Milking the Victim:** As you become more confident, you invest larger amounts. The scammer keeps manipulating you with fake account balances and success stories.
- 6. **The Final Blow:** Eventually, the scammer disappears with all your money. The fake investment platform goes offline, leaving you with nothing.

I never thought I'd be a victim of a scam, but here I am, telling my story so others won't fall into the same trap. It all started innocently enough last fall when I received a friend request on Facebook from someone who seemed friendly and engaging. We started chatting, and before long, he was flirting and we struck up a friendship. He seemed genuine and kind, and as our conversations continued, I felt like I could trust him.

One day, he brought up an opportunity to make some quick money through cryptocurrency trading. He seemed knowledgeable and even offered to loan me some money to get started. It sounded like a great opportunity, and I was eager to make some extra cash. Initially, I put in \$1,000, and when that seemed to go well, I added another \$1,000. The scammer convinced me that with a larger investment, I could make even more money. He suggested I put in \$50,000 to take it to the next level.

The idea of doubling or tripling my investment was too tempting to pass up. I took out loans, maxed out my credit cards, and even dipped into my savings. Before I knew it, I had invested hundreds of thousands of dollars. The scammer kept showing me fake portfolio updates, making it look like my investments were growing exponentially. He'd say things like, "Your portfolio has increased by this much," and it all seemed so real.

Then came the demands for additional fees. First, there was a tax fee, then a certification fee, and later a transfer fee. Each time, I was assured that once I paid the fee, I could withdraw my earnings. I took out more loans and wiped out my 401K, desperate to see a return on my investment. But every time I paid a fee, another one would come up.

I started receiving threatening messages, saying that if I didn't pay back the money, I'd be sued and that their lawyers would find me. It was a nightmare. I was emotionally drained and financially ruined. When I finally realized it was a scam, I had nothing left. My debts were overwhelming, and I was left penniless. In total, I lost hundreds of thousands of dollars. I reported my losses to the Portland Police Bureau, the FBI, and the Department of Justice, but these types of scams are difficult to trace and prosecute, especially when the scammers are in unknown locations.

Now, in my 60s, I fear for my financial future. The anxiety and depression from this experience have consumed my life. I hope that by sharing my story, others will be more cautious. Remember, if something seems too good to be true, it probably is. Don't mix online romance with investments, and always verify the legitimacy of any investment opportunity. This scam turned my life upside down, and I wouldn't want anyone else to go through the same ordeal.

#### Signs to Watch Out For

- Unsolicited Messages and Too Good to Be True Profiles: Be wary of unsolicited messages, especially on dating apps. Scammers often use attractive profile pictures and appealing bios to lure victims. If someone who seems too good to be true suddenly shows interest in you, it's a red flag.
- **Rapid Relationship Building**: If someone you've recently met online quickly moves from casual conversation to discussing financial opportunities, it's a red flag. Scammers often try to build a sense of familiarity and trust rapidly.
- **Pressure to Invest Quickly**: High-pressure tactics that urge you to invest immediately or miss out on a great opportunity are common in scams. Legitimate investments don't require hasty decisions.
- **Requests for Personal Information**: Be cautious if someone asks for sensitive personal information or financial details early in your interactions. Scammers may use this information to steal your identity or money.
- **Fake Websites and Apps**: Scammers often direct victims to professional-looking but fraudulent websites or apps to manage investments. Always verify the legitimacy of any platform through independent research and trusted reviews.
- **Too Good to Be True Offers**: If an investment opportunity promises extraordinarily high returns with little or no risk, be very cautious. Scammers often lure victims with promises of quick, easy money.
- **Complex Fee Structures**: Watch out for demands for various fees (e.g., taxes, certification fees, transfer fees) that keep coming up. Scammers use these to extract as much money as possible from victims.
- Loan Offers: Be suspicious if someone offers to loan you money to invest, especially if they pressure you to accept the loan quickly. This is a tactic to get you further entangled in the scam.
- **Unverifiable Investment Returns**: If you cannot independently verify the returns on your investment through legitimate sources, it's a major warning sign. Scammers often fabricate impressive returns to keep victims invested.
- **Threatening Messages**: If you start receiving threatening messages regarding legal action or other severe consequences if you don't pay up, it's likely a scam. Legitimate businesses do not operate this way.



#### How to Protect Yourself

- **Be Skeptical of Online Relationships:** Be cautious with new online relationships, especially if they show unusual interest in your finances.
- **Research Investment Opportunities:** Look up the investment thoroughly. Check reviews and warnings from reliable sources and verify the platform's legitimacy.
- Never Share Personal Information: Don't share sensitive info like your financial details or social security number with anyone you met online.
- **Consult a Financial Advisor:** Before diving into a new investment, talk to a certified financial advisor who can help you evaluate its legitimacy.
- Use Reputable Platforms: Stick to well-known, reputable investment platforms and avoid those with poor reviews or lacking transparency.

#### What to Do If You're a Victim

- **Cease Communication:** Stop talking to the scammer immediately. Block them on all platforms and report their profiles.
- **Document Everything:** Keep all records of communications and transactions for investigations.
- **Report the Scam:** Report it to local law enforcement, the Federal Trade Commission (FTC), and the Internet Crime Complaint Center (IC3).
- Notify Your Bank: Let your bank and other financial institutions know. They can help secure your accounts and watch for suspicious activity.
- Seek Support: Getting scammed is tough. Reach out to friends, family, or professional counselors for emotional support.

Pig butchering scams remind us that not everyone online has good intentions. Stay informed and cautious, and you can avoid falling victim to this cruel scam. And remember, if an investment sounds too good to be true, it probably is.



# **Phone Spoofing**

Phone spoofing is one of those sneaky tricks scammers use to mess with your Caller ID, making it look like someone you trust is calling you—like your bank, a government agency, or even a friend. Here's the lowdown on how phone spoofing works and how you can protect yourself.

### **How Phone Spoofing Works**

1. **Manipulating Caller ID:** Scammers use tech to change what shows up on your Caller ID. They might make it look like the call is from a legit organization or someone you know.

- 2. **Creating Urgency:** These scammers often create a sense of panic or urgency. They might say there's an issue with your bank account, claim you owe money to the IRS, or say a loved one is in trouble.
- 3. **Gathering Information:** During the call, the scammer tries to get personal info from you, like your Social Security number, bank details, or passwords.
- 4. **Financial Theft:** Sometimes, they'll ask for immediate payments through gift cards, wire transfers, or other hard-to-trace methods.

Scott and Kingsley, a couple who <u>fell victim to this scam</u>, received a text message that appeared to be from Chase Bank, asking if they had authorized a \$4,500 wire transfer. Concerned, Scott contacted his business partners and confirmed that the transaction was unauthorized. He then called the fraud department number provided in the text.

Shortly after, he received a call from the exact number, seemingly confirming the legitimacy of the fraud alert. Unbeknownst to him, the call was from the scammers, who had spoofed the Chase fraud department number. They convinced Scott to share a one-time passcode sent to his phone, granting them access to his accounts. Over a series of 11 wire transfers, they siphoned off nearly \$140,000 from Scott's personal and business accounts. By the time he realized the fraud, it was too late—the funds had likely been transferred overseas, making recovery extremely difficult.

#### Signs to Watch Out For

- **Unexpected Calls:** If you get a call from a familiar number that you weren't expecting, and the caller is asking for sensitive info, it's a red flag.
- **Urgent Requests for Information:** Be wary of any caller who urgently wants personal info or payment. Real organizations usually don't ask for this over the phone.
- **Unusual Caller Behavior:** If the caller is pressuring you, making threats, or saying things that don't match what you know, it could be spoofing.



#### How to Protect Yourself

• Always Hang Up and Verify Bank Calls: If you receive a call from someone claiming to be your bank, hang up and call the bank back using the official customer service number listed on their website or your bank statements. This ensures you are speaking to a legitimate representative. This applies to other official agencies as well.

- **Don't Trust Caller ID:** Be skeptical of Caller ID, especially if the caller wants personal info or money.
- **NEVER Share One-Time Passcodes**: Never share one-time passcodes or authentication codes with anyone. Your bank will never ask for this information over the phone.
- Avoid Sharing Personal Information: Never give out personal details like your Social Security number, bank info, or passwords over the phone unless you're sure of who you're talking to.

### What to Do If You're a Victim

- End the Call: If you think you're talking to a scammer, hang up immediately. Don't engage or give out any info.
- **Monitor Your Accounts:** Keep an eye on your bank and credit card accounts for any unauthorized transactions. Report any suspicious activity to your bank right away.
- Alert Authorities: Report the incident to the Federal Trade Commission (FTC) and local law enforcement. Your report can help with investigations.
- Inform Affected Parties: If you gave out any sensitive info, let the relevant institutions (like your bank) know so they can secure your accounts.
- **Educate Yourself:** Stay up-to-date on the latest phone spoofing tactics and other scams. The more you know, the better you can protect yourself.

Phone spoofing preys on trust and urgency, but you don't have to fall for it. By being cautious and aware of the signs, you can keep yourself safe. Always remember: when in doubt, verify the source.



## Sextortion

Sextortion is a nasty form of blackmail where scammers threaten to share intimate images or videos of you unless you pay up or provide more compromising material. It can be both emotionally and financially devastating, but knowing how these scams work and how to protect yourself can make a big difference.

#### **How Sextortion Scams Work**

1. **Initial Contact:** Scammers often reach out through social media, dating apps, or email, pretending to be interested in a romantic or sexual relationship.

- 2. **Gaining Trust:** They build a relationship by sharing personal stories, photos, and engaging in intimate conversations to gain your trust.
- 3. **Soliciting Explicit Content:** Once they have your trust, they encourage you to share explicit images or videos, or they may record intimate video calls without your knowledge.
- 4. **Threatening Exposure:** After getting compromising material, they threaten to share it with your friends, family, or online contacts unless you meet their demands, usually money or more explicit content.
- 5. **Demanding Payment:** They typically want payment through untraceable methods like cryptocurrency, gift cards, or wire transfers. Paying doesn't guarantee they'll stop or delete the material.

"I just wanted to share my story because when it 1st happened to me reading the stories on here helped a bit. I started talking to a profile on a kik I got from a dating site then moved to whatsapp where we exchanges nudes. We followed each other on instagram and that's how they got to my followers and Facebook friends.

The scammer threatened to dm them the pics, I was terrified and a little buzzed so I sent \$500. They deleted the pics but then demanded more because they had them on a different device. I couldn't send more due to protection either from my bank or the apps (thank god) so they wanted a gift card the next day. I did everything wrong- sent \$ and talked shit to them the next day when I was more clear headed. They said they were going to send them out when I refused to get the gift card.

It's now been a month with no leak. The blackmailer got my phone # through whatsapp and There was a couple weird text messages the day or 2 after the deadline but nothing since. It's still on my mind- I'm worried that it'll pop up but the social media sites do have protection against this very thing! I've deleted my whatsapp and kik since I never used them anyway."

### Signs to Watch Out For

- Unexpected Requests for Intimate Content: Be wary if someone you've recently met online quickly becomes intimate and asks for explicit content.
- **Unusual Communication Patterns:** If they insist on moving conversations to private messaging apps or video calls and encourage sharing intimate material, it's a red flag.
- **Threats and Demands:** If you receive threats to expose intimate images or videos unless you pay or provide more content, you're likely a victim of sextortion.



#### How to Protect Yourself

- **Be Cautious with Online Relationships:** Take your time forming online relationships, especially with people you haven't met in person. Avoid sharing intimate images or engaging in explicit video calls with people you don't fully trust.
- Use Privacy Settings: Adjust your social media privacy settings to limit who can see your information and posts. Be mindful of what you share online.
- Avoid Sharing Explicit Content: Don't share explicit images or videos online or with people you haven't met in person and fully trust. Once shared, you lose control over how this content might be used.
- **Educate Yourself:** Learn about sextortion tactics. Staying informed can help you recognize and avoid potential scams.
- **Report Suspicious Behavior:** If you suspect someone is trying to scam you, report their profile to the platform's administrators and block them immediately.

#### What to Do If You're a Victim

- **Do Not Comply with Demands:** Don't pay the scammer or provide more explicit content. Complying often leads to more threats.
- **Document the Evidence:** Keep records of all communications, threats, and demands. This documentation can be useful for reporting the crime to authorities.
- **Report the Incident:** Report the sextortion attempt to local law enforcement, the FBI, and the platform where the scammer contacted you. Many platforms have procedures for reporting abuse.
- Seek Support: Reach out to trusted friends, family, or professional counselors. Dealing with sextortion can be emotionally tough, and having support is crucial.
- Monitor Your Online Presence: Keep an eye on your social media and other online accounts for any signs that the scammer has posted or shared compromising material. Report and take down any unauthorized content immediately.

Sextortion is a deeply invasive form of cybercrime, but you can take steps to protect yourself and respond effectively if you become a victim. By staying informed, being cautious with online relationships, and knowing how to report and handle threats, you can safeguard your digital and personal well-being. Remember, the key to preventing sextortion is maintaining control over your private information and seeking help when needed.